

# Support guide

## Setting up your BeTalk telephone adapter

- !** When using the Linksys app they will refer to BeTalk as a Cisco ATA 192 telephone adapter.
- 1** Take your network cable and plug it into the 'NETWORK' port on your ATA device.
  - 2** Plug the other end of your network cable into a LAN port on the back of your router.
  - 3** Connect your ATA's power supply.
  - 4** The power and network icons will show green.
  - 5** After a minute or two, the orange light will begin to flash green, meaning it is downloading the ATA device configuration from the network.
  - 6** Once the power, internet and port lights are a stable green your ATA device is configured and ready to use.
  - 7** Finally, plug your handset into the 'Phone1' port on your ATA device.

You can now make and receive calls just as you would with any other phone.



## Something not working?

If you have any problems, please contact our support team:

 **0330 088 83 83**

 **support@be-fibre.co.uk**

Mon-Fri: 8:30-18:00 Sat: 8:30-13:00

For support outside of our opening hours, please visit **be-fibre.co.uk**

# BeFibre<sup>®</sup>

Broadband as it should Be<sup>™</sup>