

Be Fibre Ltd – August Promotion Terms and Conditions

Promoter: Be Fibre Ltd, Unit 1, Sankey Valley Industrial Estate, Junction Lane, Newton-Le-Willows, WA12 8DJ.

1. Promotion Overview

This promotion offers special pricing for new customers who sign up for a 24-month contract on BeFibre's 900Mbps or 500Mbps broadband packages. The promotion is valid during the Offer Period.

2. Promotional Pricing

900Mbps Package: £5 per month for the first 4 months, followed by the standard rate applicable at the time of sign-up for the remaining 20 months of the 24-month contract.

500Mbps Package: £5 per month for the first 2 months, followed by the standard rate applicable at the time of sign-up for the remaining 22 months of the 24-month contract.

3. Definitions

- **Be-Guarantee:** The customer's right to terminate their Service Agreement within 30 days after installation without incurring any termination fees, provided that BeFibre is notified within 10 days after the end of this period. Details of the Be-Guarantee can be found at [BeFibre's terms and conditions](#).
- **900Mbps Broadband Product:** The Be900 product provided by BeFibre under a 24-month contract.
- **500Mbps Broadband Product:** The Be500 product provided by BeFibre under a 24-month contract.
- **Commitment Date:** The first date when all of the following have occurred:
 - The customer has completed their order.
 - The broadband product has been installed in accordance with the Service Agreement.
 - The customer has set up a direct debit with BeFibre.
 - The Be-Guarantee period has expired without the customer exercising the right to cancel.
- **Completion:** The point at which the customer agrees to purchase the broadband product, enters into a Service Agreement, provides payment details, and receives confirmation from BeFibre.
- **Customer:** The person who enters into a Service Agreement with BeFibre.
- **Offer Period:** The duration from August 1, 2024, to August 31, 2024, during which the offer is valid.
- **Order:** An agreement for one or more broadband products under a Service Agreement for at least 24 months.
- **Service Agreement:** A contract between the customer and BeFibre for the provision of broadband services for a minimum of 12 months.

4. Eligibility

Eligibility Requirements:

- The offer is open only to UK residents aged 18 or over.
- Customers must complete their order via BeFibre's website during the Offer Period.
- Customers must agree to enter into a Service Agreement with BeFibre for at least 24 months.
- A direct debit setup must be completed within 11 days of installation.

- The right to cancel under the Be-Guarantee must not be exercised within the applicable period.

5. Conditions and Limitations

- Only one promotional entry per household is allowed.
- Orders not completed by the closing date will not be eligible for the offer.
- The offer is not available unless the Commitment Date is reached.
- BeFibre may require proof of eligibility and reserves the right to withdraw the offer for breaches of these terms.

6. Payment and Billing

- The promotional price will be reflected in the customer's first bill. Subsequent bills will show the standard rate after the promotional period.
- Payments must be made in accordance with BeFibre's standard billing practices.

7. Service Availability

- The availability of the 900Mbps and 500Mbps packages may vary depending on the customer's location. Service availability will be confirmed during the sign-up process.

8. Data Protection and Publicity

BeFibre is committed to protecting your privacy. Personal data provided in connection with this offer will be processed according to BeFibre's Privacy Policy, available on the BeFibre website.

9. Modification and Termination

- BeFibre reserves the right to modify or terminate this promotion at any time without prior notice. Customers already benefiting from the promotion will retain their promotional terms.

10. Governing Law

These terms and conditions are governed by English law. Any disputes arising from these terms will be subject to the jurisdiction of the English courts.

For more information or if you have any questions, please contact support@be-fibre.co.uk.